

# The Camera Company Rental Terms

## Customers Responsibility

Rev. 2/12/2011

Please note that all rental items require a credit card authorization equal to the equipment value and a valid driver's license for proof of identification. The credit card authorization will tie up those funds for at least 14 working days, dependent upon your financial institution's policies. Please contact your financial institution with any questions or concerns. The Camera Company cannot release this hold; it is entirely up to their policies.

It is the customer's responsibility to determine the product suitability for use.

We include the instruction books for most of the items we rent.

If you have a question about how an item works please ask those questions before leaving the store.

If any problem is encountered while using the item it is important that you contact the store that you rented the item from immediately because we can resolve most problems or questions over the phone.

The Camera Company will not refund charges due to the customer not knowing how to use the product.

All equipment is carefully checked before it leaves The Camera Company.

Any cost associated with any damages or losses that may occur while the equipment is in the possession of the customer will be the customer's sole responsibility. The customer will be considered to be in possession of the item from the time the item leaves the store to the time it is returned. If a customer should allow, permit or cause another person to use the item the customer retains all responsibility for the item.

Likewise if any person in anyway should cause loss of, or damage to the item the customer will be responsible for the damage whether or not permission was given by the customer to said person.

Any cost associated with any parts or accessories damaged or lost will be the sole responsibility of the customer.

These items include any part originally supplied by the manufacturer of the item or items supplied by The Camera Company. Said items include but are not limited to, lens hoods, lens caps, cases, filters, batteries, battery chargers, cords, manuals, instruction books and straps.

Charges for replacement of lost or damaged items will be deducted from the rental security deposit. In the event that an item is damaged and may be able to be repaired the cost of full replacement will be deducted from the security deposit and when the item has been returned to The Camera Company from the repair center the difference between the repair charge and the replacement cost will be refunded to the customer. All repairs will be handled by The Camera Company thru our normal repair channels and procedures. Customers may not on their own send in The Camera Company's property. Should a customer send a damaged item in for repair that item will become the customer's property and The Camera Company will charge the replacement cost for that item against the security deposit. Further, under no circumstances will the customer be allowed to return said item to The Camera Company.

All charges will include all applicable taxes.

By appending their signature to this form the customer acknowledges agreement to these terms.

**Customer / Renter Signature** \_\_\_\_\_ **Date** \_\_\_\_\_